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HX Car Park Management Ltd is the UK’s one-stop parking management company based in West Yorkshire. We specialise in car park management, car park enforcement, automatic number plate recognition (ANPR) systems and pay and display. Here at HX, we pride ourselves on our unique and friendly approach to car park management, our ‘common sense’ attitude and our ethical management systems.

We understand that a landowner wants complete control over their land, and that’s exactly what we give you. What’s more, any and all financial return goes straight into your pocket.

We work nationwide from our West Yorkshire base. You will have a designated account manager, enabling clear communication with HX Car Park Management Ltd, and ensuring that any queries you might have will always be dealt with efficiently.

Since 2012, wheel clamping has been outlawed on private land under new legislation in England and Wales. The Protection of Freedoms Act makes it an offence to clamp on private land. This is why it’s essential to have good car park management and the latest legislation on signs and how your land is operated. With HX Car Park Management, that’s exactly what you get.

Parking Charge Notices are the primary replacement to wheel clamping. This has created a much fairer and more transparent industry. Regulators must be fully accredited to gain registered keeper details from the DVLA.

We are members of the British Parking Association (BPA) and are accredited with the International Parking Community (IPC), so you can be confident that we work to a strict code of conduct. Furthermore, we are Safe Contractor Accredited and fully insured with £10,000,000 public liability and £5,000,000 employee insurance.

At HX, we understand that no two pieces of land are the same. We tailor our systems to your unique needs and offer fully bespoke packages, allowing you to enforce any terms and conditions on your land. We provide any support that you may require, from car park management to enforcement. We can help you improve on your current situation from both a practical and financial point of view; ensuring that your land is being managed ethically, whilst also providing you with financial return.

We make sure you are getting the absolute best possible value from your land.

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ANPR Camera Systems

Automatic Number Plate Recognition (ANPR) systems automatically read and record the vehicle registration and entry/exit times of every vehicle on your land. This can be used either for maximum stay car parks (retail parks, supermarkets, etc.) or for pay and display car parks.

Why Choose an ANPR Parking Solution?

- Operates 24 hours a day, 7 days a week, 365 days a year
- No on-site staff required
- High tech 3G/4G system
- Non-confrontational
- Real-time statistics
- Pay and display machine(s) when required

24 Hours a Day, 7 Days a Week
Unlike staff or personnel, our intelligent ANPR cameras operate 24 hours a day, 7 days a week, meaning that the service operates, uninterrupted, throughout the year. Regardless of weather conditions, the cameras will continue to protect your parking area at all times.

Efficient and Reliable
ANPR parking enforcement has many benefits that other traditional forms of parking do not. With no need for wardens our ANPR solutions ensure a unique, non-confrontational approach to car park management. For the best result, however, we advise that ANPR is used alongside warden patrol services.

3G/4G Technology
HX Car Park Management uses the latest 3G/4G systems. These systems do not require any on site server or internet connection, meaning that the service is totally uninterrupted.

Real-Time Statistics
Our ANPR parking solutions include market leading software, along with advanced reporting capabilities. As a client, you have access to live and historical statistical reports, either via a secure client web portal or via email, as regularly as you may want them. This data provides insight into your customers that is utterly invaluable in the pursuit for better business decisions.

Whitelisting
As ANPR parking solutions are so efficient, every vehicle entering your site will be recorded. However, we understand that you don’t necessarily want to charge everyone who parks on your land. What about your staff, for example? HX Car Park Management has integrated a whitelisting system into all of our ANPR solutions, enabling you to input the vehicle registrations of staff, visitors and contractors who you do not wish to be charged for parking. They can be whitelisted for as short or long a time as you like, providing you with total control over your land.
HX Car Park Management Ltd offers the complete package when it comes to pay and display, from machines to ANPR systems. Our solutions cover your site 24 hours a day, 7 days a week, ensuring that your land is never misused.

Pay & Display Solutions
Our high-end pay and display systems are an extremely effective way to generate revenue from your land. Of course, we understand that one size does not fit all when it comes to payments. That’s why we have a range of flexible payment solutions to suit the needs of the users on site, meaning that the landowner gets to decide upon exactly which systems they wish to be used on their land.

Pay & Display Parking Machines
We offer a range of parking machines, including solar-powered and/or hard-wired options. Our payment machines link directly to our internal systems, which enables us to monitor usage and ensure that your car park management solution runs smoothly at all times.

Our payment machines can cater for:

- Coins
- Bank notes
- Credit/debit cards

Cashless Payment Solutions
In an increasingly cash-free society, not everyone will have the necessary change to pay for parking. At HX, we want to make every aspect of the driver’s experience hassle-free, from the very second they enter your land. To this end, we offer a variety of cashless payment solutions, enabling the driver to pay for their parking via web, app or text.

Benefits include:

- Quick and easy sign up process
- No more queuing
- No need to search for change

Creating a Pay & Display Car Park
If you have a piece of land, we can help you to turn it into a fully-functioning, revenue-generating car park, whilst granting you complete control over your land. From tarmac and line markings to pay and display machines, we can help. We can advise you on tariffs to charge and what sort of management system would be best suited to your land and your unique requirements.

To ensure that you are getting the best possible value from your land, contact HX Car Park Management today.
Parking permit schemes are used in car parks where unauthorised parking is prevalent. Usually, car parking permits are used for staff car parks in built up areas, or residential properties and complexes. There are different ways of optimising a permit parking scheme to ensure total control over your land. The main approaches are controlling who parks there, or to sell permits in order to earn additional income.

With an HX Car Park Management permit scheme, you get:

- Free warden patrol service to ensure parking conditions are being followed
- Free permits supplied each year
- Fully managed parking permit scheme
- Prevention of unauthorised parking
- Guarantee that your staff can park when they arrive to work
- Guarantee that your tenants or staff can park with peace of mind
- Unique PIN number for each permit

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Warden Patrol

Our warden patrol service supplies you with all the signage and equipment to outline the terms and conditions of your car park, along with uniformed wardens who will patrol your car parking area as and when it is deemed necessary.

Tact and diplomacy are two very important skills in what can sometimes be a contentious business. With this in mind, all of our wardens are handpicked and meticulously trained to defuse confrontational situations and to recognise special needs and circumstances.

Our wardens carry the very latest handheld software in the form of manual number plate recognition (MNPR), along with parking charge notices (PCNs) to be fixed to the windscreen of any offending vehicles.

MNPR is the latest and most up-to-date method of warden patrolled car park enforcement. It is perfect for car parks on premises such as retail parks, shops, stores and anywhere where staff are present, as this method allows patrol of the car park on foot and we don’t need to fix a ticket to the car windscreen. We are able to take all the photographs required and subsequently request the registered keeper’s details from the DVLA. We then post a PCN directly to the registered keeper. This dramatically reduces any on-site confrontation, for both our staff or yours, and is generally considered to be a much safer method of car park enforcement. This non-confrontational approach is one of the many ways in which HX ensures that it manages car parks ethically and responsibly.

Wardens also work well alongside ANPR (automatic number plate recognition) solutions. Most companies use wardens or ANPR parking systems, but seldom both. However, ANPR parking solutions only address certain offences. For example, ANPR cameras cannot recognise a person abusing a disabled bay, but ANPR will calculate exactly how long a vehicle is entitled to stay on a pay and display or maximum stay car park.

We will happily advise you on what we believe to be the best way forward based on your requirements, but you will have the right to choose the method that is ultimately used, so that you remain in control of your land.

Signage

HX is able to provide you with all of the necessary signage for your land, to display clearly and concisely the terms of use and ensure that your land is never misused. These signs are also available bespoke, such that you can display your own branding on your land.

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Self-Issue

Self-issue car park management allows land owners to manage and enforce parking charges on their own land, without the legwork, and receive a £10 commission for every paid parking charge notice (PCN) that is issued.

HX Car Park Management's self-ticketing app offers nationwide coverage and allows our clients to issue parking charges on their land, at their discretion, without needing to attach a physical ticket to the vehicle's windshield. This non-confrontational approach is favoured by many of our clients as the ideal way to manage and regulate parking on their land. HX Car Park Management's self-issue kits come free of charge, with no set-up fees, and the landowner receives a £10 commission for every paid PCN issued, paid to them at the end of every month.

Self-issue gives you complete control over your land. You will be able to issue your parking charges via our easy-to-use mobile app, by simply submitting four photos of the offending vehicle. HX Car Park Management then manages your submissions from our head office and issues PCNs to the relevant vehicle owner by requesting the name and address of the vehicle's registered keeper from the DVLA. We then send the PCN to the registered keeper by post.

The Self-Issue Parking Kit – Issued by you, enforced by us.

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